

Lamipress s.r.l. follows Customer's satisfaction supplying components sheared out of sheet metal to satisfy their expectations, and considers the Quality Managing System as an important instrument to refine the processes that govern the information exchange with it.

The General Management, through this document, commits themselves to the pursuit of continuous improvement in managing the quality system and, generally speaking, in their performances.

*The Customer and their satisfaction level are therefore the centre
of the company's main interest and resources
together with the internal customer, consisting in the whole staff.*

The General Management believes its commitment to be strategic in order to internally develop:

- proactive participation of the staff according to the requirements/prescription specified in the managing system;
- a clear definition of the profiles/roles and the competences attributed to the staff who is responsible for the execution of the activities, and the availability of appropriate resources for the pursuit of continuous improvement;
- the continuous updating and improvement of the company's processes/activities;
- achieved data and results' monitoring and measuring.

In order to allow the achievement of the above, General Management:

- shall apply and maintain updated their own Managing Quality System according to the norm UNI EN ISO 9001:2015 requests;
- shall inform the staff on the achieved results, the amendments of the quality system and the opportunities of improvement;
- shall commit themselves to respecting the applicable legal requirements and Customer's specifications;
- intends to follow with dedication the Customer, satisfying not only their requests but also their expectations;
- shall invest all resources needed in order to have their company recognised by the Customer amongst the chief representatives in the sector according to technical competence, products' quality, responsiveness and flexibility;
- wishes to develop their production capacity and competences on a continuous basis also through the creation and consolidation of partnerships with other similar and/or complementary companies
- aims to anticipate the market's needs being part of consortia of companies involved into research projects;
- shall work to guarantee a sustainable, organised and structured growth of their company, extending their market sectors and shares also outside their national borders.

Management commits itself to make all company's levels understand, implement and support this Quality Policy as well as make it available to all parties interested in the company's long-lasting success.

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Management


LAMIPRESS s.r.l.
Via Irma Bandiera, 14/C
41050 Monte San Pietro (MO) - Italia
Tel. +39 051 939298
Fax +39 051 939219
partita IVA 01507651207